



Hardware and Lumber Stores

Take A Modern Approach To Your Traditional Business.

Hardware and Lumber Stores have been the cornerstone of community growth for centuries, providing building materials, tools, supplies and helpful advice for homes and businesses.

However, today's hardware store also competes across more verticals, selling everything from seasonal garden items to furniture, appliances, plants, sports items and even foodstuffs.

This type of business becomes complicated quickly: sales and service multiplied by customers and contractors, adding in special orders, invoicing, returns and reporting. Not to mention thousands of different items and parts that need to be ordered, stored and tracked.

With such a wide range of inventory and customer needs, how does a modern hardware or even lumber store, track and manage it all?

Fortunately, there is an affordable, proven solution: **Windward System Five**, our flagship integrated business management software.

System Five streamlines your business into one, accurate database. By integrating point-of-sale with inventory management, purchasing, accounting, reporting and customer records, your business can handle any challenge.



Our flagship solution, **Windward System Five**, has helped over 4,000 businesses overcome similar challenges since 1984. And we're here for you, too.

*We help you run your
Hardware and Lumber Stores.*

*So you can have more free
time for your favourite project.*

Ask Us How.



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WINDWARD SOFTWARE | CANADA • USA • AUSTRALIA • ASIA

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Microsoft Partner

Gold Application Development

Why Choose Windward for Your Hardware or Lumber Stores?

1. Seamlessly Manage Sales, Service and Repairs

- » Easy point-of-sale, automatically flag add-ons and upsells.
- » Kitting, signs, tags, labels and barcodes made simple.
- » Accurately design floor plans.
- » Incorporate weights & measures.

2. Fully Integrated Software on One Database

- » Seamlessly integrate front-end point-of-sale with back-end accounting, reporting, inventory and customer records.

3. Exceptional Inventory Control

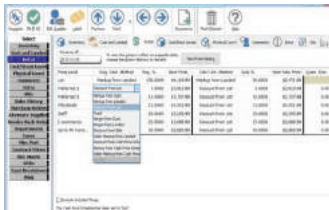
- » Serialize inventory to track products through the supply chain.
- » Manage inventory items over multiple locations.
- » Oversee all types of parts: After-market, Superseding, OEM and Alternate Suppliers.

4. Accurate Tracking

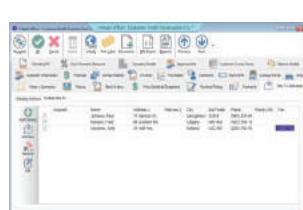
- » Manage warranty procedures, invoicing and billing.
- » Advanced on-site and remote technician tracking.
- » Flexible tracking for layaways, work orders and back orders.
- » Track customers and contractors, including price discounts.
- » Track seasonal trends and sales to inform future orders.

5. Expert Custom Development & Customer Support

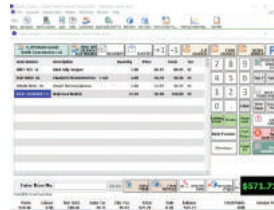
- » Award-Winning Customer Support.
- » One-to-one implementation and ongoing customer care.
- » Live global support: 24 hours per day, seven days per week.



PRICE SCHEDULES & CONTRACTOR PRICING



SHIPPING LABELS



TOUCHSCREEN SALES

“A Word From Our Clients

“Our business has experienced such tremendous growth that without Windward System Five, we simply would not be able to function effectively! This system has become the foundation of our business management.”

Robert Hibbert

General Manager
West Coast Tool Sales & Service
Burnaby, BC

“Over the past fourteen years, we have relied on Windward System Five for everything we do: it has been a bulletproof solution! Because we sell, service and rent serialized equipment, System Five’s specialized method of handling “units” is fantastic.

Let me say that we simply could not run our business today without the information this system provides.”

Jim Pedulla

Owner
Altra Rental and Supply
Ontario, NY

WINDWARD
system5
on cloud
Now Available On Cloud!

Call us today to discuss your Hardware Store requirements, and ask us how **Windward System Five** can help you maximize the efficiency of your business.



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windwardsoftware.com/hardware